



## **HVACR ASSOCIATION OF LOUISIANA CODE OF ETHICS**

- I will have the integrity to say no to a job when it will do an injustice to the customer, my profession or myself.
- I will prepare a heat loss and heat gain calculation in accordance with accepted industry methods and abide by applicable codes when installing a new or an add-on system.
- I will discuss with the customer the characteristics of a heat pump system before completing a sale.
- I will install or modify all air distribution systems according to recommended industry standards.
- I will install and check the operation of all equipment according to manufacturer's recommendations.
- I am committed to take advantage of new service techniques and changes made available by manufacturers or by the HVACR of Louisiana.
- I will acquaint the customer with the system operation, owner maintenance procedures and steps that should be taken before calling for service.
- I will promptly arrange to provide service by a qualified technician upon receipt of a customer's request.

*"The Voice of Louisiana HVACR Industry"*